

Step 3: Type in your ID serial number and click on the icon on the right

Legal Entity

Registration Type: INDIVIDUAL

Individual Type: 1 - CITIZEN, 2 - ALIEN

Serial Number: 123456789

CANCEL RESET SUBMIT

Step 4: Type in your mother's maiden name and click on the icon on the right

Legal Entity

Registration Type: INDIVIDUAL

Individual Type: 1 - CITIZEN, 2 - ALIEN

Serial Number: 123456789

Mother's Maiden Name: MARY MARY MARY

CANCEL RESET SUBMIT

Step 5: Type in your KRA pin number and click on the icon on the right. Afterwards click on SUBMIT button to go to the next page.

Legal Entity

Registration Type: INDIVIDUAL

Individual Type: 1 - CITIZEN, 2 - ALIEN

Serial Number: 123456789

Mother's Maiden Name: MARY MARY MARY

PIN: A0011111111X

CANCEL RESET SUBMIT

Step 6: Fill in the mandatory information I.e., Phone number, Occupation, Email Address, Nationality which are marked in red.

The screenshot shows the NTSA Citizen Self-Service Portal registration form. The form is divided into sections: Legal Entity, Physical Address, and Postal Address. Red arrows point to mandatory fields: Occupation, Mobile Number, Email, Nationality, and the SUBMIT button. The form includes fields for Agency, Identification Document Type, Serial Number, First Name, Last Name, Date of Birth, County of Birth, Mobile Number, Email, Select a question, Address Line 1, County, City/Town, Address Line 2, Sub County, Postal Code, and Account Register Status.

Step 7: Type in your mobile number and click on **Verify Mobile Number**. A code will be sent to your phone number. Type in the received code.

Step 8: Enter your email address and click on **Verify Email Address**. A code will be sent to your email address. Type in the received code.

Step 9: Confirm all details are okay and click on **SUBMIT** to complete the registration.

Step 10: You will receive your username and password to your phone via SMS and also on email.