



IMPORTANT NOTICE TO MEMBERS OF THE PUBLIC

REGISTRATION OF TIMS ACCOUNT

The National Transport and Safety Authority (NTSA) has migrated Motor Vehicle Registration, Motor Vehicle Inspection Booking, Motor Vehicle Transfer of Ownership and Motor Vehicle Record Search to the **TRANSPORT INTEGRATED MANAGEMENT SYSTEM (TIMS)** accessible through the NTSA Website (www.ntsago.ke). TIMS is a free, seamless and convenient platform for members of the public to access NTSA services.

It has however come to the attention of the Authority that a number of registered accounts have details that do not match the credentials of actual owners.

The Authority requires members of the public to ensure that when registering their individual accounts in TIMS, the information provided (National Identification Number, KRA PIN Certificate Number and the Mobile Number) belongs to the owner of the Account.

TIMS is a self-service portal managed by an individual owner or company. When registering an account, all codes and passwords shall be sent to the number provided. It is prudent that any information relating to an account is not disclosed to any other party. If assisted to register an account, ensure the phone number provided does not belong to the individual but is your own.

To this end, the Authority shall not be liable for any transactions within your account. For enquiries on TIMS, Email; tims.support@ntsago.ke or reach us through the free NTSA App available for download on Apple and Google Play Stores.

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